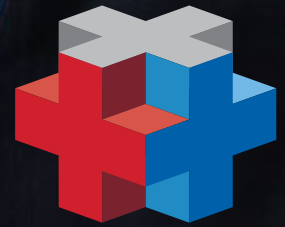


TRAINING	TIER	1	2	3	4	5
WEB BASED ONLINE TRAINING		●	●	●	●	●
<ul style="list-style-type: none"> · Unlimited access to hundreds of online courses · Includes Video, Diagnostic, Technical, TechAssist, TechTube 						
SEMINARS		●	●	●	●	●
<ul style="list-style-type: none"> · 3-hour Instructor-Led courses · Covers various systems and makes/models · Hosted by Distributor to ensure a convenient date, time and location 						
MYSHOP ON SITE TRAINING					●	●
<ul style="list-style-type: none"> · Instructor-led Training at YOUR place of business · Covers various systems and makes/models 						
TRAINING WEBSITE		●	●	●	●	●
<ul style="list-style-type: none"> · Create and manage complete training profile · Track all online and instructor-led courses completed – by technician 						

BUSINESS SUPPORT	TIER	1	2	3	4	5
INFO-LINE		●	●	●	●	●
<ul style="list-style-type: none"> · Dedicated support line for all Program questions and issues 						
MONERIS CREDIT/DEBIT CARD FEES		●	●	●	●	●
<ul style="list-style-type: none"> · Low/discounted preferred Moneris card processing rates 						
GM NEW VEHICLE PURCHASE PROGRAM				●	●	●
<ul style="list-style-type: none"> · Discounts on the purchase or lease of a new GM Vehicle 						
UNIFORM PROGRAM		●	●	●	●	●
<ul style="list-style-type: none"> · Access to ACDelco uniforms for launder or purchase 						
TECHCONNECT WEBSITE		●	●	●	●	●
<ul style="list-style-type: none"> · Secure Website with program and marketing support · Access to Roadside Assistance marketing, Logos, Knowledge is Power and more 						
MECHANICNET CUSTOMER CRS		●	●	●	●	●
<ul style="list-style-type: none"> · Discounted monthly rates 						
AUTO VITALS		●	●	●	●	●
<ul style="list-style-type: none"> · Discounted rates on monthly subscription 						
GEM-CAR SHOP MANAGEMENT SOLUTION		●	●	●	●	●
<ul style="list-style-type: none"> · Discounted rates on subscription 						

ACDelco
PSC
 professional service centre



PROGRAM MEMBERSHIP.

It all adds up.

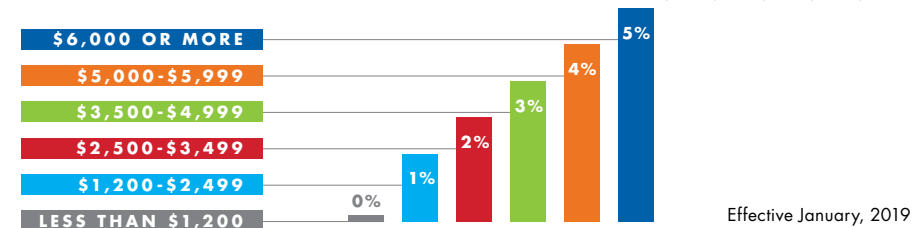
TAKE FULL ADVANTAGE OF ALL THE BENEFITS OF THE PSC PROGRAM.

Effective January, 2019

EARNBACK	TIER	1	2	3	4	5
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ACDelco PSC REWARDS PROGRAM

- Two monthly rewards payment options – Reloadable Visa Card or Rebate via Reporting Distributors
- Earn up to 5% back on each month on every ACDelco product you buy
- Annual Year end Bonus!** You may qualify to earn a year end rewards bonus*



CONSUMER ASSURANCE	TIER	1	2	3	4	5
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ROADSIDE ASSISTANCE

- Roadside Assistance for your customers
- No additional charges for admin or per use
- Valid up to 12 months after their qualifying repair

LABOUR REIMBURSEMENT

- Labour reimbursement for qualifying products that fail due to a manufacturer's defect
- Reimbursement up to \$85/hour (see program details for more information)
- NEW!** Now includes commercial vehicle repairs*

*See full program details

MARKETING SUPPORT	TIER	1	2	3	4	5
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ACDelcoCanada.com LOCATOR LISTING

- Shop profile on the national website locator

SIGNAGE PROGRAM

- Reimbursement for half the cost of ACDelco repair facility branded signage
- Up to \$500 reimbursement
- Up to \$700 reimbursement

KNOWLEDGE IS POWER

- Marketing materials to host a car care clinic for your customers
- Presentation segments on vehicle maintenance and routine car care

MARKETING SUPPORT CONT'D	TIER	1	2	3	4	5
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ART SUPPLY

- Access to customized artwork to help promote your shop

EXCLUSIVE MAILINGS

- Program updates and marketing material throughout the year

DIGITAL MENU BOARD

- Additional Discounts Available
- Access to innovative menu board for waiting room
- Customizeable based on your shop
- ACDelco professionally designed content
- Video On Demand smartphone app included with any subscription service OR as a separate annual subscription option
- Discounted subscription**

CUSTOMIZED MESSAGES/ON HOLD

- Discounted package rates, 1-3 discounted packages to choose from

eNEWSLETTER

- Access to weekly emails making sure you are up to date on all product and program information

TECHNICAL SUPPORT & DISCOUNTS	TIER	1	2	3	4	5
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GM ESI – CONNECTION PROMOTION

- Free monthly access to GM eSI based on previous CONNECTION purchases

IDENTIFIX

- Discounts off the standard monthly rate

TECHNICAL DELIVERY SYSTEMS (TDS) Subscription Package

- Qualify to purchase one year of Service Programming for \$995 (USD) and an additional offer to purchase a one year of Service Information (SI) at the discounted rate of \$900 (USD).

*For complete Annual Bonus Promotional Guidelines, including qualification requirements, visit the ACDelco TechConnect web site (open to members only)

